Presented
Challenges

A large medical billing company **specializing in outsourced billing for hospital-based physicians** wanted to ensure they were maximizing profitability for their clients. The staff had extensive experience in certain specialties, such as pathology, and used that knowledge to implement comprehensive physician billing services. As regular users of **Alpha II's claim editing solution, ClaimStaker®**, the practice was seeing a large number of edits related to the National Correct Coding Initiative (CCI) when billing for their pathology clients. When claims containing clinical and anatomical pathology codes were downloaded from the hospital system and run through ClaimStaker, CCI edits repeatedly triggered because even some payers like Medicare will not reimburse these code types on a professional claim. Not wanting to turn off such valuable edit, the billing service **contacted Alpha II for guidance**.

How We
Helped

At Alpha II, we pride ourselves on our personalized customer service. With the help of the billing service's pathology experts, we were able to **research and expand our offering of CCI edits to better accommodate the specialized billing needs of their pathology clients**. Instead of a general CCI code combination edit, we developed additional edits specific to clinical and anatomical pathology. And with the custom configurations available within ClaimStaker, these newly developed edits were available to all Alpha II users.

Resulting
Success

$1.37B
total billed claims

$2.32M
total billed errors* identified

16.9%
total services billed with errors

Through additional training, we have enabled the billing service to maintaining meaningful edit configurations for each client. This partnership continues to improve denial prevention, which contributes to increased revenue for both the billing service and their clients.

Total billed errors refer to denial intervention, including claim level and/or line-item level errors, rejections, underpayments, or other revenue loss from 1/1-12/31-22.

Contact us today at communications@alphaii.com for a value assessment performed by our experts.
Alpha II is a leading provider of SaaS-based revenue cycle solutions designed to maximize reimbursement and prevent revenue loss. From denial prevention to revenue recovery, our solutions ensure accurate billing, coding, and compliance throughout the revenue cycle.