

A blue-tinted photograph of a male doctor in a white coat smiling as a young girl uses a stethoscope on her chest. The doctor is on the left, and the girl is on the right, holding the stethoscope to her chest.

ClaimStaker[®]

Precise Claims. The First Time.

The most comprehensive clinical claim and encounter scrubbing solution available on the market today

ALPHA 

Not all revenue integrity solutions are created equal

ClaimStaker® is Alpha II's web-based claim scrubber delivered as a Software-as-a-Service (SaaS) solution model. It allows healthcare providers to validate professional claims and encounters and institutional claims for accuracy against thousands of coding and billing requirements. At Alpha II, our focus extends well beyond basic claim edits to a comprehensive and wide variety of content-driven and highly-configurable edits, driving increased outcomes. This leads to improved claim accuracy on the first pass, decreased denials and improved cash flow, as well as increased efficiency and value directly into PM, EMR, and/or RCM workflows.

To ensure greater workflow flexibility, we allow for a variety of connectivity methods to include either file-based (batch) data submission and retrieval or single claims and encounters that may be submitted for real-time turnaround. With sub-second response times, claim accuracy is verified using the industry's most comprehensive clinical scrubbing database. Appropriate use of diagnosis codes, procedure codes, modifiers, and medical necessity is reviewed and validated by our team of experienced experts, based on the multiple coding, billing, and compliance regulations.

Alpha II also develops clinical data for the purpose of providing edits that are not found in any other claim scrubber. For example, we ensure appropriate administration codes are billed with specific drugs, immune globulins, vaccines, and toxoids. Additionally, a wide variety of content-driven technical edits are performed to prevent denials and decrease the potential for inaccurate or reduced payments.

“

...they've been willing to work with us on any and everything we want to achieve. Alpha II representatives are always professional, always responsive, and make it easy for us whenever we need to get our development questions answered.”

– Allscripts

The expansive features, functions, and configurability available in ClaimStaker are what truly differentiates our solution. ClaimStaker is easy to set up and use because most edits are configured (enabled or disabled) by the click of a check box versus having to be “built and maintained” as with most other claim editing products.



ClaimStaker's Edit Excellence

The numerous and consistently updated edits that are part of the ClaimStaker solution are far more detailed and provide more information than typical claim editing products. ClaimStaker's edit messages go a step beyond to deliver not only the type of error, but also supporting information on why the error occurred.

An example of ClaimStaker's wide variety of data elements and edits

CPT/HCPCS	Medical Necessity	Professional
<ul style="list-style-type: none"> NCCI (Unbundling) Code Validation Units Validation (MUE) Questionable Services Bilateral Service Validation Add-on w/o Parent Blood Services Statutory Exclusions Unclassified Drugs Nuclear Medicine Partial Hospitalization Psychotherapy Lab Services Device Codes Bundling Professional/Technical Component Multi Procedure Adjustment Gender Designation Supervision 	<ul style="list-style-type: none"> Proprietary Clinical Defensibility National Coverage Determination (NCD) Local Coverage Determination (LCD) Commercial Policies 	<ul style="list-style-type: none"> Physician Services Ambulatory Surgical Center (ASC) Lab Anesthesia Ambulance Pathology DME Podiatry
	Institutional	Modifiers
	<ul style="list-style-type: none"> Inpatient Medicare Code Editor Integrated Outpatient Code Editor (IOCE) Outpatient Perspective Payment System (OPPS) ESRD FQHC/RHC SNF HHA DRG Validation DME Behavioral Health Occurrence and Value Codes 	<ul style="list-style-type: none"> Bilateral Services Evaluation and Management (E/M) Technical/Professional Separately Identifiable Global Fee Period Ambulance Transport Reduced Services Repeat Procedure Multiple Procedure Multi-Surgery Therapy Anesthesia Surgical Team
ICD-10		Additional
<ul style="list-style-type: none"> Age Specific Laterality Mismatch Gender Specific Onset of Injury/Illness Inclusionary/Exclusionary Etiology/Manifestation Sequence Cosmetic Qualifier Validation 		<ul style="list-style-type: none"> Provider ID Validation 837 Format Validation

A complete summary of available edits is too expansive to include in this list

Customizable Edits

ClaimStaker comes with preset edit configurations based on different specialty types, but it also allows practices to enable only the edits that specifically target their special requirements with the simple click of a check box.

And, if the need arises, ClaimStaker even includes an easy-to-use “edit wizard,” that allows users to create unique user-defined edits based on a set of parameters that trigger customized messages.



Edit configurations can even be customized by claim type and for a specific payer ID.

With Alpha II ClaimStaker, both hospital and physician providers can:



Make sure claims are as accurate as possible before they are submitted to payers



Improve staff productivity and enable more focus on patient care



Reduce back-end denials by submitting clean claims up front



Incorporate our comprehensive content database and rules engine

Rest assured – our reliability is backed by decades of experience and excellent customer service.



ALPHA II

Our Team

The one constant in healthcare reimbursement is ongoing CHANGE. To relieve the burden of change management, the Alpha II team provides a relentless focus on ensuring our solutions are keeping pace with the consistent and ongoing changes in billing rules and regulations. With Alpha II, you have a complete team of experts including clinicians, certified coders, software engineers, EDI specialists, medical managers, and many more subject-matter experts who are committed to this unending change management on your behalf.

For over 40 years our experienced healthcare professionals have worked together to gather, analyze, and interpret healthcare coding and billing rules and regulations. This continuing effort has produced the industry's most comprehensive content database and editing rules engine available.

An important priority and best practice of the Alpha II team is to provide the tools needed to produce clean claims. This includes staying on top of the constantly changing billing and coding rules and regulations and maintaining up-to-date data content. The content within ClaimStaker is wide ranging and includes CPT and ICD codes, NCCI code pairs, medical necessity policies, quality measures, OCE content, and the plethora of data necessary to calculate Medicare fee schedules.

Alpha II has deep industry involvement in associations including Healthcare Information and Management Systems Society (HIMSS), Medical Group Management Association (MGMA), American Health Information Management Association (AHIMA), Healthcare Business Management Association (HBMA), Radiology Business Management Association (RBMA), American Medical Group Association (AMGA), Workgroup for Electronic Data Interchange (WEDI), and the Accredited Standards Committee (ASC) X12 chartered by American National Standards Institute.

Our team also participates in the ICD-10 coordination committee meetings co-chaired by the Centers for Medicare & Medicaid (CMS) and the National Committee for Vital and Health Statistics (NCVHS).

Proven and Reliable Deployment

We are proud of our extensive data center experience and proven track-record of reliability. We process more than 300 million transactions annually for more than 30 channel partners and over 80,000 providers.

Our SaaS implementation allows our channel partners to integrate the complex and detailed coding and billing rules into their application workflows without having to distribute or keep up with the ever-changing data content and rules required to achieve compliance and accurate reimbursement. Additionally, our SaaS solution model provides the affordability necessary to help both large and small healthcare providers. Some of our partners choose to simply interface their software to achieve a more immediate enhancement of their EMR, practice management, and other

healthcare information systems—providing significant, new functionality with little effort. Others elect to more tightly integrate the capabilities into their systems, creating new workflow management capabilities. In either case, our technical development experts provide direction to help identify and develop the most optimal workflows and implementation strategies that align with their specific and unique goals and objectives.

All Alpha II SaaS solutions are hosted in two separate data centers using active/active technology. This allows us to provide optimal load balancing, minimal downtime, and thorough disaster recovery, resulting in Tier 4 (99.995%) uptime status operational sustainability.

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“This is a knowledge base and technology that our clients have never had access to before, and it will take our clean claims efforts to another level. I’m confident that our clients’ denials and rejections will drop even further.”

– Ulrich Medical Concepts

Alpha II’s ClaimStaker has achieved HITRUST CSF® Certification. In addition, our systems have been certified by HITRUST for compliance against the NIST Cybersecurity Framework. With these certifications, Alpha II has proven we meet all of the requirements in upholding healthcare’s information security and privacy standards.

The HITRUST CSF® Certification rationalizes relevant regulations and standards into a single overarching security and privacy framework. The HITRUST CSF® addresses a multitude of security, privacy and regulatory challenges facing healthcare organizations to comply with healthcare (HIPAA, HITECH), third-party (PCI, COBIT) and government (NIST, FTC) regulations and standards.



How We Serve and Support Our Customers

We take great pride in how we serve and support our client partners with an unyielding approach to building true and mutually beneficial long-term partnerships. Our strong customer service is built on decades of expertise in practically all medical specialties, medical coding, and claims management areas. We also maintain a proactive stance with medical regulation changes, ensuring that updates are seamless and of low impact to the clinicians and hospitals that utilize our solutions.

The Alpha II solutions are easily incorporated into any healthcare information system. Our deployment consultants are available throughout each step of the delivery process, and once implementation is complete, our knowledgeable support team is available to answer questions about ClaimStaker and to assist if issues arise. Further, we work proactively

with our partners to ensure that their respective support teams see the Alpha II experts as an extension of their team.

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“...it was a key selling point for us that Alpha II had such a deep industry involvement in associations like Healthcare Information and Management Systems Society (HIMSS), Medical Group Management Association (MGMA), American Health Information Management Association (AHIMA), Healthcare Billing and Management Association (HBMA), the Workgroup for Electronic Data Interchange (WEDI), and X12.”

— eProvider Solutions

Because of our fast response to client needs and rapid integration of our solutions, ClaimStaker has been selected by some of the most significant healthcare software development companies in the nation for integration into their leading products. In addition, ClaimStaker is currently deployed through two national contracts in every Veterans Administration (VA) hospital facility nationwide. We were selected by a major clearinghouse, to provide claim scrubbing in part because Alpha II

understood their claims management goals and we did not require “huge investments and commitments up front” like some of our competitors.

ClaimStaker®

With Alpha II's ClaimStaker, it's our proven track record and the testimonies from our varied mix of partner customers, clinicians, administrators, and their respective staffs that validates the fact that “not all claim scrubbers are created equal.”

ClaimStaker brings precision and accuracy into your claims process to get the job done right the first time.

Your revenue needs the unique combination of:

- **A proven, robust, and flexible technical solution**
- **A complete team of healthcare reimbursement experts**
- **The reliability and trustworthiness of an accredited data center**
- **A track record of superior customer service and partnership excellence**

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