

REAL WORLD TESTING PLAN

GENERAL INFORMATION

Plan Report ID Number: 20221109hea

Developer Name: Health eFilings, LLC

Product Name(s): MIPS Accelerator

Version Number(s): 6

Certified Health IT Product List (CHPL) Product Number(s): 15.02.05.1598.HEAL.01.03.0.220117

Developer Real World Testing Plan Page URL: <https://healthefilings.com/certification-details>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

The healthcare landscape is experiencing a significant shift. Complex government regulations, rising costs and higher consumer expectations are driving the accelerated transition from fee-for-service to a value-based care payment model. As a result, healthcare organizations face mounting pressure to improve quality of care and lower costs. Health eFilings, a Certified EHR Technology and expert in clinical data analytics, delivers innovative solutions to ensure clinicians and healthcare organizations successfully and profitably navigate the complex, ever-changing healthcare landscape.

Health eFilings' proprietary ONC-certified, cloud-based software enables organizations to more effectively leverage the data in their EHR to deliver high quality patient care at lower costs. With our enterprise solutions, healthcare organizations can effectively track and analyze data for population health management initiatives and easily comply with complex CMS programs. Since the software fully automates the process and does all the work with no IT resources, administrative support and workflow changes, healthcare organizations have more time to focus on patients.

Health eFilings' MIPS Accelerator is certified to ingest patient data, calculate all relevant electronic Clinical Quality Measures, and to export the data required to comply with programs such as MIPS, CPC+, PCF, and APM reporting regardless of practice size, specialty, or Care Setting. The purpose of this Real World Test plan is to track and document the relevant interoperability criteria and adherence to the relevant criteria Health eFilings is certified for.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version)	170.205(h)(3); 170.205(k)(3) CMS Implementation Guide for Quality Reporting Document Architecture: Category I and Category III; Eligible Clinicians and Eligible Professionals Programs; Implementation Guide for 2021
Updated certification criteria and associated product	MIPS Accelerator 6 170.315(c)(3) (Cures update)
CHPL Product Number	15.02.05.1598.HEAL.01.03.0.220117
Method used for standard update	Cures Update and SVAP
Date of ONC ACB notification	May 10, 2022
Date of customer notification (SVAP only)	May 10, 2022
Conformance measure	Time Available and Successful Data File Creation Real World Testing Measures
USCDI updated certification criteria (and USCDI version)	N/A

MEASURES USED IN OVERALL APPROACH

Description of Measurement/Metric

Measurement/Metric	Description
Import Error Rate	The percentage of QRDA I files generated in accordance with the QRDA Implementation Guide successfully imported into Health eFilings software.
Export Error Rate	The percentage of QRDA I files generated by the user that successfully export.
Time Available	The percentage of the year the functionality is available to a user.
Dashboard Update Rate	The percentage of user-initiated updates to the Health eFilings' dashboard that successfully complete.
Successful Data File Creation	The percentage of QRDA III files generated for submission that are accepted by CMS under the MIPS, CPC+, PCF, or APM programs.

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
Import Error Rate	170.315(c)(1)	
Export Error Rate	170.315(c)(1)	
Time Available	170.315(c)(2) & 170.315(c)(3) (Cures Update)	
Dashboard Update Rate	170.315(c)(2)	
Successful Data File Creation	170.315(c)(3) (Cures Update)	

Justification for Selected Measurement/Metric

Measurement/Metric	Justification
Import Error Rate	The ability to import data for the purpose of creating patients and populating all required measure components demonstrates the interoperability of the software.
Export Error Rate	The successful export of patient-level data demonstrates the software's interoperability and that it is operating in accordance with the applicable QRDA Implementation Guide.
Time Available	The amount of time the functionality is available to a user directly impacts the interoperability of the product.
Dashboard Update Rate	Successful completion of a user-initiated update to the calculation of eCQMs based upon imported data demonstrates the software's ability to successfully ingest data and calculate measures.
Successful Data File Creation	The successful submission of data to CMS under various QPP programs demonstrates the software is operating in accordance with the applicable QRDA Implementation Guide.

Care Setting(s)

Care Setting	Justification
All Care Settings	Health eFilings' MIPS Accelerator functions the same regardless of Care Setting. Real World Testing metrics will be tracked and calculated across all users of the software regardless of size, specialty, or Care Setting. This methodology will ensure the software's adherence to the certified interoperability criteria regardless of how it is implemented in the healthcare market.

Expected Outcomes

Measurement/Metric	Expected Outcomes
Import Error Rate	100% of all QRDA I files generated in accordance with the QRDA Implementation Guide should be imported into the software.
Export Error Rate	100% of all QRDA I files generated by the use should be successfully exported.
Time Available	The ability to utilize the functionality throughout the entire year for all certified measures demonstrates the interoperability of the product.
Dashboard Update Rate	100% of all user-initiated dashboard updates should successfully complete.
Successful Data File Creation	100% of all QRDA III files generated for submission should be successfully submitted to CMS.

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Real World Testing plan - develop for publication the Real World Testing plan, including working with ONC-ACB to finalize and publish approved plan	All	09/01/2022 - 12/15/2022
Verify functionality related to the previously developed tracking of approved Real World Testing plan metrics and implement any adjustments as necessary	All	10/15/2022 - 12/31/2022
Measure data collection	All	01/01/2023 - 12/31/2023
Quarterly review of data collected	All	Quarterly, 2023
Real World Testing final 2023 data analysis, documentation, and submission of report to ONC-ACB	All	01/01/2024 - 01/15/2024



ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Authorized Representative Signature:

Date: 11/04/2022

A handwritten signature in cursive script, appearing to read 'Michael Weidler', written over a horizontal line.